ServiceNow & Java Developer cum Trainer E-Mail: [naresh.know@gmail.com](mailto:naresh.know@gmail.com) Naresh K Contact: +91-9989803310

**Summary**

* Having 5.9 years of experience in analysis, design, and development and testing of Web applications using ServiceNow, JavaSE, JavaEE, JavaME, JDBC, JSP, Servlets, Struts, Spring IOC, Spring, Hibernate, Spring MVC, Web Services, Connection Pool.
* Expertise in Web application development using Java and ServiceNow.
* Experience in Infrastructure Services including Incident Manager, Change Manager, Project Management and IT Service Management.
* Experience in ServiceNow Application Development.
* Expertise in making Learners as Industry ready with full stack training and application development.
* Experience in design, implementation and maintenance of system architectures using web and application servers like Tomcat and Web Logic.
* Knowledge in developing the application according to the Design Patterns (MVC, SOA, DAO, VO, Factory, Singleton, Template, Proxy and etc).
* Extensive Experience in Validation framework, Developing Action classes, Writing code to Form Bean Classes.
* Expertise in SQL with the databases MySQL, Oracle, MS SQL Server.
* Expertise in giving training on Java and ServiceNow.
* Expertise in giving solutions to the client as Freelancer on Java and ServiceNow

**Experience Summary**

* Working as Sr. Java Consultant in Saransh Software Solutions Pvt. Ltd from September2019 to till date.
* Working as a Freelancer on Web based application development using Java from May2013.
* Working as a Freelancer on Web based application development using ServiceNow from February 2017.
* Working as online Java Trainer in Helpism Learning Services for the client Intone Networks, USA from November 2015.
* Working as Java and ServiceNow Trainer cum Project Architect in BVRIT Hyderabad College of Engineering for Women from July 2016.
* Worked as Java Trainer and Project guide in DRK, DVR, Mallareddy Engineering Colleges from June 2012 to April 2015.

**Education**

* Masters in Computer Science and Engineering from Hindustan University, Chennai with 7.9 CGPA.
* B.Tech in Computer Science and Engineering from SV University with 66%.

**IT Exposure**

**Programming Language :** Java SE, Java EE

**Cloud ERP/ITSM :** ServiceNow

**Operating Systems :** Windows family, Linux, Mac

**Database :** Oracle, MySQL, MS SQL Server

**Web Technologies :** ExtJS, HTML, JavaScript, XML, CSS

**JavaSE Technologies :** JDBC, JNDI, Connection Pool

**JavaEE Technologies :** Servlets, JSP, Java mail

**Distributed Technologies** : JAX-WS, JAX-RS

**Web/Application Servers :** Tomcat, Web Logic

**Frameworks :** Spring, Struts

**ORM Software :** Hibernate, JPA

**Design Patterns :** MVC, SOA, DAO, VO, Factory, Singleton, Proxy, and etc

**IDE’s :** Eclipse

**Tools :** Ant, Log4J, Junit, CVS

**Domains :** ITSM,HealthCare, E-Commerce

**Certifications**

* ServiceNow Certified Application Developer
  + Oracle Certified Associate in Oracle10g-OCA
* Java Programming Professional by Oracle Academy

**Products developed**

**Product #1: SVES Question Bank**

**Client Name: Sri Vishnu Educational Society**

**URL:** [**http://intranet.bvrithyderabad.edu.in:9000/svesqbank/**](http://intranet.bvrithyderabad.edu.in:9000/svesqbank/)

**URL:** <https://play.google.com/store/apps/details?id=com.bvrith.svesqbank>

**Description:**

It is a web based and mobile application which generates Multiple Choice Questions of subject randomly on each selection which can be used by students for their Academics and Placements. Trainer or Faculty can assess the skills of a Student. Students undergoing Graduation, Post graduation and Diploma can take test for any number of times to improve their skills.

**Technologies used:**

Java, Spring MVC, Spring, Servlet, JSP, Hibernate, JAX-RS, MS SQL Server, Bootstrap, AJAX, Javascript, CSS, Apache Tomcat, Eclipse.

**Roles & Responsibilities:**

* Writing DAOs with Spring ORM module
* Involved in development of controller logic using Spring MVC.
* Involved in exposing/consuming web services using JAX-RS.
* Report generation and notification.
* Involved in code reviews.
* Involved in design and analysis phases.
* Writing APIs using JSP for both web and mobile UIs.
* Database design and development using SQL.

**Product #2**

**Client Name: BVRIT Hyderabad**

**URL:** [**intranet.bvrithyderabad.edu.in**](http://intranet.bvrithyderabad.edu.in/)

**Client: AtPiy Technologies – BVRITH Intranet Mobile App**

**URL:** [**https://tinyurl.com/y8vzk5pm**](https://tinyurl.com/y8vzk5pm)

**Description:**

It is a web based intranet application which has automated various activities of the university. The main activities are

* Attendance maintenance and sending reports and notifications through SMS and Mails
* Leave management
* Library management
* Student Marks, Material sharing, Teacher Schedule and etc
* Different Feedbacks Management

**Technologies used:**

Java, Spring MVC, Spring, Servlet, JSP, Hibernate, JAX-RS, MySQL, MS SQL Server, Bootstrap, AJAX, Javascript, CSS, Apache Tomcat, Eclipse.

**Roles & Responsibilities:**

* Writing DAOs with Spring ORM module
* Involved in development of controller logic using Spring MVC.
* Involved in exposing/consuming web services using JAX-RS.
* Report generation and notification.
* Involved in code reviews.
* Involved in design and analysis phases.
* Writing APIs using JSP.
* Database design and development using SQL.

**Product #3**

**Client: AtPiy Technologies – Btech Code Adda**

**URL:** [**https://tinyurl.com/yb89p98r**](https://tinyurl.com/yb89p98r)

**Description:**

It is a mobile application where all lab courses and latest technologies with programs are kept. It helps the technology learners to quickly learn all the concepts.

**Technologies used:**

Java, Spring MVC, Spring, Servlet, JSP, Hibernate, JAX-RS, MySQL, MS SQL Server, Bootstrap, AJAX, Javascript, CSS, Apache Tomcat, Eclipse, Android Studio.

**Roles & Responsibilities:**

* Writing APIs using JSP.
* Report generation and notification.
* Involved in code reviews.
* Involved in design and analysis phases.
* Database design and development using SQL.
* Writing DAOs with Spring ORM module
* Involved in exposing/consuming web services using JAX-RS.

**Projects**

**Project1: SDMS - Skill Development Management System**

**Client Name: Saransh Software Solutions Pvt Ltd**

**Description:**

SDMS helps HR, Recruitment executives in saving information about both internal employees as well as prospective employees. Loading, Searching, Reporting can be easily done on SDMS and helps making teams more efficient.

* Search for specific candidates easily
* A resourceful hub for HR
* Search talent based on location, job skill
* Effective employee dashboard

**Technologies used:**

Java, Spring MVC, Spring, Servlet, JSP, Hibernate, JAX-RS, MySQL, Jasper, Bootstrap, AJAX, Javascript, CSS, Apache Tomcat, Eclipse.

**Roles & Responsibilities:**

* Project Structure with Java Configuration along with DAOs and Security
* Involved in development of controller logic using Spring MVC.
* Involved in exposing/consuming web services using JAX-RS.
* Report generation and notification.
* Involved in code reviews.
* Involved in design and analysis phases.
* Writing APIs using JSP.
* Database design and development using SQL.

**Project2: Leading Water & Electricity Authority in Malaysia using ServiceNow**

ServiceNow Incident & Change Control Manager Engineer

Role Played: Techno Functional Consultant

**Client: AtPiy Technologies**

**Responsibilities:**

* Incident Management
* Major Incident Management
* Problem, Change, Release Management
* Service Portal
* Involved in writing client and server scripts
* Involved in creating roles and ACLs
* Automation in reports, notifications and scheduled scripts
* Involved with the RESTful web services
* Creating the indexes of lengthily running reports.
* Problem, Change, Release Management

**Naresh K**